



JACKIE BURKE

psychology & consulting

TRAINING PROGRAM

Clinical Outcome Evaluation

Overview

Many therapeutic service organisations delivering support and care provide important and effective services but lack ways of articulating the value of these services, a vital skill for demonstrating worth and securing funding as well as optimising client outcomes.

What This Program Will Teach You

This half-day orientation to clinical outcome evaluation moves beyond simple client satisfaction surveys and explores ways of using valid and reliable psychometrics to measure and report on the outcomes of services provided.

Who Should Attend

Management and frontline staff in organisations that deliver therapeutic services.

** Tailored consultations on the topic of Clinical Outcome Evaluation are also available.*

Duration

Half Day

Max Participants

25

Learning Outcomes

- Measure and report on the outcomes of the work you do.
- Strengthen your ability to attract funding.
- Develop processes for continuous quality improvement.
- Optimise client outcomes using psychometric evaluation.